

2019—
2020



DEAR FRIENDS,

I'm pleased to share our Annual Report for the 2019-2020 fiscal year.

The end of this fiscal year marked the beginning of the pandemic. It feels almost nostalgic to review the impact of our programs during this largely pre-COVID period of time, before our world changed. But let's take a moment to reflect on the accomplishments of OSCS in the final year of leadership under retired Executive Director Sandy Aslaksen.

As you review this Annual Report, remember that every number tells a story. At the English Learning Center, our adult students have learned to better speak and understand, read and write, and meet their everyday needs using English. At Our Saviour's Housing, our guests and residents have been able to move from the street to shelter, from shelter to transitional or permanent housing.

Our work changes lives, and we couldn't do it without you. We are deeply grateful for the financial and volunteer support of our OSCS "extended family," especially now, as we continue facing the challenges of the COVID pandemic.

When I joined the staff in March, I had no idea what to expect. I had no idea of the strength, resilience, and creativity of the staff. I had no idea of the commitment and energy of the volunteers and board of directors. I had no idea of the depth of generosity within the individuals, families, faith communities, and partners who support this important work.

Now I know, and I'm blown away! Working together, we are not only surviving the most severe global pandemic in modern history, we are responding with strength, compassion, and renewed commitment to address the systemic injustices it has revealed.

Thank you for helping us achieve the impact described in this report and for helping us meet this transformational moment with passion, vision, and resolve.

In community,

David Fey, Interim Executive Director

BOARD OF DIRECTORS Fiscal Year 2019-2020

Daniel Bain
Anna Bergreen*
Craig Johnson
Jane Dunlap
Pr. Laurie Eaton
Elena Geiger-Simpson

Nate Hallanger
Tom Mulhere
Tezra Osthus
Nicholas Smith
James Unglaube
Angela Willson

*Concluded board service during the year



EDUCATION FOR
302



ENGLISH LEARNING CENTER

A PROGRAM OF OUR SAVIOUR'S
COMMUNITY SERVICES

STUDENT HOURS
25,581

CLASSES IN
ENGLISH, READING, MATH,
CITIZENSHIP, DISTANCE
LEARNING, AND
CONVERSATION

IMPACT

Students say they
feel more confident

84% WRITING

67% READING

74% SPEAKING

78% UNDERSTANDING

ENGLISH



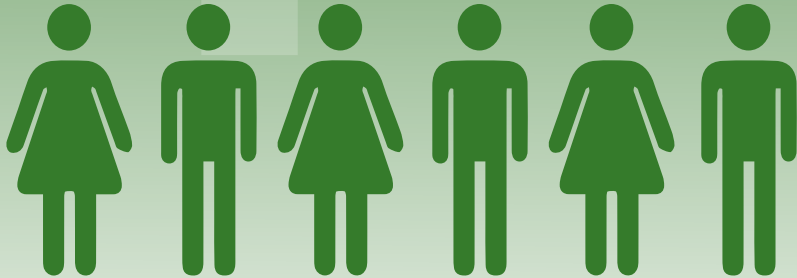
*Studying is very important. Being uneducated
is like being in a dark room. My goal is to go to
college or university and become something in life."*

– ELC Student



BECAUSE OF SCHOOL, STUDENTS HAVE

- + Learned about United States Culture
- + Made New Friends
- + Gotten Jobs
- + Helped Their Communities
- + Communicated with Neighbors
- + Asked for Directions
- + Answered the Phone
- + Used a Computer



CONGRATULATIONS
TO **6 STUDENTS**
WHO BECAME NEW CITIZENS!

OUR STUDENTS

AGES 19-89



67% IDENTIFY AS FEMALE



33% IDENTIFY AS MALE

**51% CAME TO THE UNITED STATES
WITH REFUGEE STATUS**

**42% HAVE CHILDREN UNDER
18 AT HOME**

**43% ARE IN FORMAL SCHOOL
FOR THE FIRST TIME**

REPRESENTING

24

COUNTRIES

•**69% Somalia**

•**9% Ethiopia**

•**8% Ecuador**

•**4% Mexico**

SPEAKING

17

LANGUAGES

•**74% Somali**

•**13% Spanish**

•**5% Oromo**

•**2% Amharic**

IMPACT

43%

**MOVED FROM SHELTER INTO
PERMANENT HOUSING**

(of those who participated in case management)

72%

**REMAINED IN TRANSITIONAL
HOUSING OR MOVED INTO
PERMANENT HOUSING**

95%

REMAINED PERMANENTLY HOUSED



What I like about Our Saviour's is the fact that all of the residents and staff really come together to support each other. It's essentially the best shelter I've ever been in. It's impacted me every day that I've stayed there."

– Matt, Shelter Guest



**OUR
SAVIOUR'S
HOUSING**

A PROGRAM OF OUR SAVIOUR'S
COMMUNITY SERVICES



SHELTER AND
HOUSING FOR

513

BECAUSE OF SHELTER AND HOUSING, RESIDENTS HAVE

- + Improved Health
- + Saved Money
- + Gained Employment
- + Volunteered
- + Gone to School

361

EMERGENCY SHELTER

- Up to 90-day-stay
- 40 beds each night, plus 4 overflow winter beds
- Meals, laundry, showers, and storage

18

TRANSITIONAL HOUSING

- 1-2 year program focusing on health, education, and stabilizing an income
- 2 houses for women, prioritizing survivors of domestic violence

127

PERMANENT SUPPORTIVE HOUSING

- Sustained housing support for those who have experienced chronic homelessness and who live with a mental, physical, and/or chemical disability

OUR RESIDENTS

AGES 18-77



- 58% Black/African American
- 30% White
- 5% Native American/American Indian
- 24% Hispanic/Latino
- 5% Multiracial
- 1% Asian

Individuals who are Black, Indigenous, and People of Color disproportionately experience homelessness. We know this occurs through systemic racism, especially a long history of intentionally racist housing policy, and recognize homelessness as a racial justice issue requiring an anti-racist lens to undo.



33% IDENTIFY AS FEMALE



66% IDENTIFY AS MALE



1% IDENTIFY AS TRANSGENDER

In Emergency Shelter

- 46% have either been homeless for at least one year or four times in the past three years

In Transitional Housing

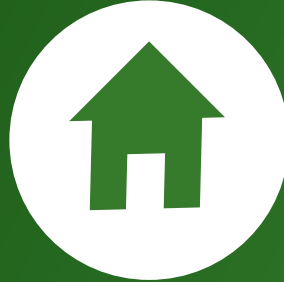
- 73% report being survivors of domestic violence

In Permanent Supportive Housing

- 79% report struggles relating to mental health, 28% to physical disability, and 24% to chemical dependency



YOUR TIME



OUR SAVIOUR'S HOUSING

- **2,257** volunteers
- Donated **9,841** hours
- Served **15,920** meals,
valued at **\$98,174**



2,395
VOLUNTEERS



ENGLISH LEARNING CENTER

- **138** volunteers
- Taught **2,985** class sessions
- Totaling **4,742** hours, valued at **\$139,612**
- **76%** have taught for two or more years



14,583 = 7

HOURS OF SERVICE

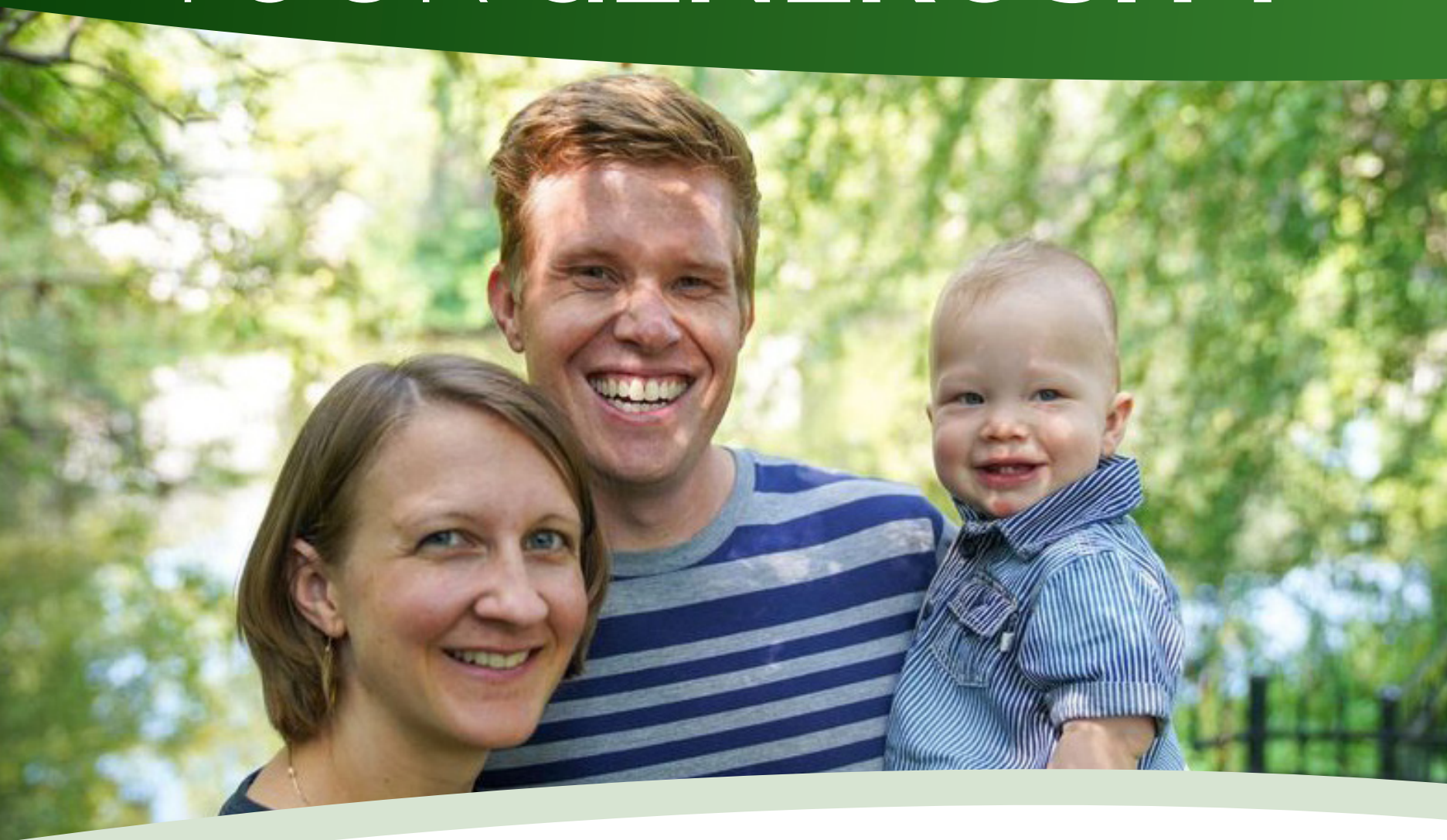
FULL-TIME POSITIONS



As a teacher, I think my favorite parts are knowing that everyone's voice will be heard as students read aloud and share their opinions, and seeing students' comprehension and confidence grow."

– Elizabeth, ELC teacher

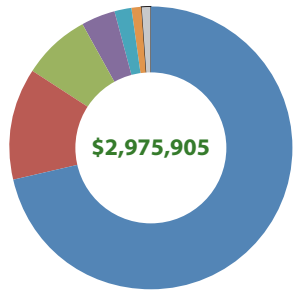
YOUR GENEROSITY



“In this time that is really challenging for so many, I find a glimmer of hope in donating to OSCS. I thankfully still have a job, and I’m able to financially give a little. That little gives me a lot in return. And I know makes a really big impact in other people’s lives.”

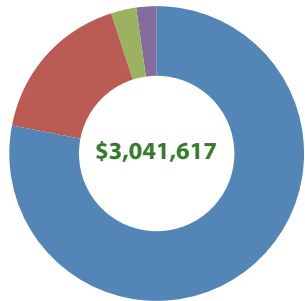
– Tezra and Scott, OSCS Donors

YOUR PARTNERSHIP MEANS THE WORLD TO US!



TOTAL REVENUE

- **73%** Government Grants **\$2,186,549**
- **13%** Private Gifts and Corporations **\$389,461**
- **8%** In-kind Contributions **\$237,786**
- **4%** Other Income **\$108,430**
- **2%** Rent Income **\$49,530**
- **<1%** MHFA Debt Forgiveness **\$4,114**
- **<1%** Interest Income **\$131**



TOTAL EXPENSES

- **79%** Our Saviour's Housing **\$2,392,674**
- **17%** English Learning Center **\$504,444**
- **3%** General and Administrative **\$78,322**
- **2%** Fundraising **\$66,177**

For a complete list of donors, audited financial statement, and 990 visit www.oscs-mn.org/ways-to-give.



OUR SAVIOUR'S
**COMMUNITY
SERVICES**

visit www.oscs-mn.org



Connect with us on Facebook!

facebook.com/oursaviourshousing

facebook.com/englishlearningcenter